







Plymouth Volunteer Services ANNUAL REPORT 2013

CELEBRATING 20 YEARS 1993-2013



Plymouth Counteer Services ANNUAL REPORT 2013 CELEBRATING 20 YEARS 1993-2013

This was a year of celebration – 20 years ago Plymouth City Council members recognized the potential benefits of having a coordinated volunteer program that could offer support across the entire institution. For 20 years volunteers have helped stretch city resources, build relationships between residents and their city government and promote the spirit of giving back to one's community.

How We Celebrated the 20th Anniversary	 More than 100 volunteers planted 1,000 trees to create a lasting legacy Challenged residents to volunteer 20 minutes a week or 20 hours a year Invited all volunteers past and present for an ice cream social Honored 20 outstanding volunteers with Volunteer Service Awards Commissioned a sculpture representing the spirit of volunteerism
Another Record-Breaking Year!	 30,568 hours – a record number! 2,362 volunteers. Many volunteers participated in more than one department and/or program.
Value to the City	 Volunteer hours are valued at \$676,776 of contributions in kind. The number of hours contributed is equivalent to 14.7 FTE.
By the Numbers	 369 individuals made initial contact with the Volunteer Services office. 134 applications were received. 60 potential candidates were interviewed for regular or short-term positions. 117 requests for volunteers beyond major special events were received.
New Volunteer Tasks This Year	 Create video for Police and Fire department projects Analyze data to produce charts and maps of drug-related criminal activity Create a visual database for inventorying art banners Prep materials for data management project Remove wallpaper, repair walls and build a set for play Prepare City computers for resale Sew dust covers to protect scanning machines Assist preschool music teacher Translate Neighborhood Watch flyer into Spanish Monitor adult open pickleball and open soccer sessions Translate Mandarin for a meeting with a local business owner Participate as a role player during Police sergeant interviews
Special Events	 54 volunteer-supported events city-wide 1,301 event shifts 40,138 participants impacted by volunteers
Who are our Volunteers?	 84% are Plymouth residents. Volunteers reside in 31 different cities. 24% teens, 57% adults and 19% seniors More women (55%) than men (45%) 51 different community groups participated. 11 Boy Scouts completed Eagle Scout projects in the parks. 586 families adopted fire hydrants. 146 neighborhoods coordinated Night to Unite events.
Make a Difference - Volunteer!	 201 coaches and ski chaperones – 1,648 youth served 10 open pickleball/open soccer volunteers – 792 participants served 31 Park & Recreation Summer Teen volunteers –1,513 youth served 43 parks adopted 35 miles of trails and streets adopted 3 Chaplain Corps call outs to residents in crisis 30 seniors received one-on-one computer training from volunteers. 7.4 miles of hearts painted on trails, totaling 74 hearts
Why Volunteer?	 I volunteer because Plymouth is a great place to live. I say "thank you" when I volunteer. I volunteer to learn new skills and keep learning. I want to set an example for my kids. I volunteer because I know my work is appreciated.