

**Metrolink questions continued:**

35. Can only one of the cost proposal options be proposed? **Yes. As stated at the pre-proposal as well as in the RFP, any service option proposed being (1.fixed, 2.dial-a-ride or 3.blended) must have a maintenance proposal for the matching fixed, dial-a-ride or blended Only blended? Question answered.**
36. Is indoor storage of revenue equipment required? **Yes.** Is secure outdoor storage an option? **No.**
37. Are drivers required to have their STS certification? Pg. 22. **No. They must be able to obtain in case of a change in service delivery during the term of the agreement.**
38. Under the current operating structure what is the total number of staff, **unknown** mechanics **see answer 10**, and drivers dedicated to this contract? **Currently there are no drivers dedicated to contract. Instead drivers are pulled from a pool that also serves other contracts.** What are their roles? **Admin administers, mechanics fix and drivers drive.**
39. Are you proposing that the driver wages are to be between \$16.00 and \$21.25? **No. As stated in pre-proposal, the \$21.25 ceiling was an error.** Can we propose our own wage rates including shift incentives?. Pg 24 **Yes. Propose any wage rate and/or incentive you feel appropriate and reflect all costs on the cost sheet(s).**
40. What type of GPS/AVL systems are in use? **See answer to question15.**
41. Are the buses equipped with WiFi? **Yes.** What type? **Cradlepoint MBR 1200** Who is responsible for maintenance? **Contractor.**
42. Are the buses equipped with cameras? **Yes** What type? **Seon with eight channel DVR and eight cameras on fixed route vehicles.** Who is responsible for maintenance? **Contractor.**
43. Any specific uniform requirements? Pg 27, 30 **To be determined with contractor.**
44. Does Plymouth provide insurance for all of the revenue units? **See answer to question 16.**
45. What are the current revenue hour rates for Fixed route services, dial-a-ride service. **See answer 7** and do they include maintenance services? **Yes.** If

maintenance services are not included in the revenue hour rates what is the current hourly rate for maintenance services?

46. How is dial-a-ride dispatch and reservation currently handled? **Through contractor.**
47. Is software for dial-a-ride service included? **No, see answer 15.** If so, what type of software and who takes the orders? **Contractor takes orders.**
48. What percent of dial-a-ride service customers are standing orders? **Approximately 36 percent.**
49. Is cost of replacement parts capped? **Depends.** Does Plymouth reimburse for major components? **Depends on how major components are defined. The Metropolitan Council, who owns the vehicles, defines what major components are and what they pay for. If the contractor wishes more, that would be negotiated.**
50. Will buses be available prior to the beginning of the contract for driver training? **Yes, but limited and in coordination with current contractor.**
51. Will the proposer be able to perform pre-inspections of vehicles prior to the transference to the new provider? **Yes.** Access to previous PM records? **Yes.**
52. Can we obtain a current vehicle list which includes mileage? **See Attachment 2.**
53. Can we obtain a copy of the current contractors invoices for the previous three months? **No.**
54. Is bidder responsible for cost related to placing a new bus in service? Equipment and labor? **Yes.**
55. Are two way radios provided? **Yes** If so, who pays for repairs, installation and maintenance? **Contractor.**
56. Does Plymouth reimburse for extra time added to service because of inclement weather or traffic emergencies? **Possibly but at the direction of Metrolink. Major events will be negotiated.**
57. *Assignment of new employees (A.2.24)* Does this requirement include drivers? **No.**
58. *Programming of bus destination signs (A.2.34)* Who provides the software to program signs? **The current contractor.**
59. *City of Plymouth provides vehicles (A.3.1)* Does this include vehicles for street supervisors? **No.**
60. *Liquidation Damages/Missed Trip Credit (7.5)* Please provide the definition of a missed trip. Does a miss trip account for preventable vs. non preventable break downs? Inclement weather? **Depends on situation. A rule of thumb is if the route is started 16 minutes after the scheduled time in good weather, it is considered late.**
61. Are there any specific requirements surrounding fuel storage or location? Tank size **as stated in RFP and pre-proposal, 10,000 gallons,** in ground vs. above ground. **Depends on the City requirements the garage is located.**