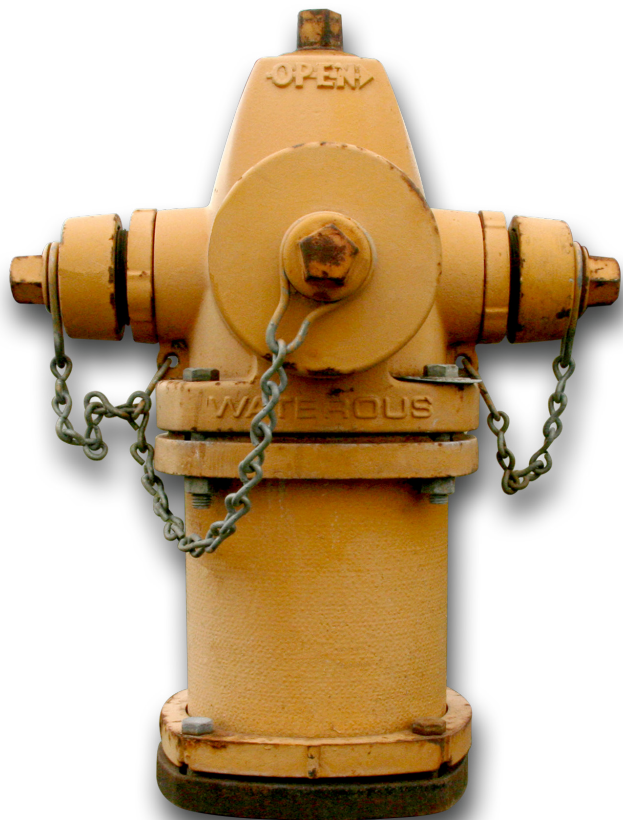


FYI



HYDRANT MAINTENANCE WORK AND HIGH WATER DEMAND MAY RESULT IN DISCOLORED WATER

Routine hydrant maintenance work being conducted by the City of Plymouth Utilities Division, combined with summer's higher water demand may result in some households seeing discolored water.

While discolored water is unsightly, it is safe.

You can clear it up by letting your outdoor or lower-level water faucet run until the water is clear.

Cause for discolored water is two-fold.

1. Hydrant maintenance. City workers are inspecting and operating Plymouth's more than 6,000 fire hydrants, a process the city is mandated to conduct annually (which involves hydrant flushing).

FACT: Hydrant flushing may cause naturally occurring minerals, such as iron, to loosen in the pipes.

2. High water demand in the summer (lawn watering).

All water coming from taps has been treated and disinfected, making it safe to drink. However, due to the volume of water being used during the summer, some water may not have been completely filtered for iron, which causes discoloration. To help remedy the issue, the city has altered its operations at the water treatment plant to ensure all water is filtered for iron.

FACT: City of Plymouth water is tested weekly by an independent, state-certified lab and the results are submitted to the MN Department of Health.

What you should know:

- If you have discolored water, let your outdoor or lower-level water faucet run until the water is clear.
- Water demand spikes every summer, which requires the city to adjust treatment plant operations daily based on water use.
- The majority of homes will not see any discoloration, but because of the potential for it, we are sharing this information with area residents.
- The city reports the results of its water testing to residents annually. The most recent water report was included with the July city newsletter. You can also view it online: plymouthmn.gov/waterreport.

Questions? Contact Utilities Manager Scott Newberger, 763-509-5999 or snewberg@plymouthmn.gov.

