

Annual Report 2010



1,400 +
volunteers make
a difference in
the community



a variety of time
commitments



opportunities
for all ages and
interests



police reserves data entry senior computer instructor
primavera soccer coach millennium garden
ski chaperone volunteer in the park farmers market aide
halloween at the creek plymouth arts council
clerical aide yard & garden flower planting fire & ice
wedding rehearsal coordinator plymouth on parade
special mailings summer teen volunteer program

PLYMOUTH volunteer services



Volunteer Services *Annual Report 2010*

To paraphrase an African proverb, it takes a village full of enthusiastic and committed community members to help support a city. The City of Plymouth is extremely fortunate to have so many volunteers willing to share their skills and talents. Here's a brief look at achievements and accomplishments of 2010.

The Volunteer Services program took a giant leap forward technologically by upgrading its volunteer database to Volgistics, a web-based system. A volunteer led the upgrade efforts project by sharing her project management skills.

This upgrade has allowed for online volunteer applications, the ability for volunteers to update their contact information and enter their own hours, and for capturing hours with a touch screen at some major events or at a high-use location such as Plymouth Creek Center.

A Record-Breaking Year!	<ul style="list-style-type: none"> 27,049 hours – a 10% increase over last year 1,428 volunteers – Some volunteers participated in more than one department and/or program.
Value to the City	<ul style="list-style-type: none"> Volunteer hours are valued at \$563,966 of contributions in kind. The number of hours contributed is equivalent to 13 FTE.
New Volunteer Tasks This Year	<ul style="list-style-type: none"> Grant writing and fundraising Database management Work flow analysis Painting hearts along City trails to encourage physical activity Assisting preschool-aged children with inclusion needs Working with the Geographic Inventory System (GIS) to develop a detailed electronic inventory of facilities and assets Interacting with customers and vendors during the City's new Farmer's Market.
Special Events	<ul style="list-style-type: none"> 1,007 special event shifts 45 special events City-wide
Who are our Volunteers?	<ul style="list-style-type: none"> 83% are Plymouth residents. Volunteers came from 28 different cities. 20% teens, 67% adults and 13% seniors More women (54%) than men (46%) 34 different community groups participated. 5 Boy Scouts completed Eagle Scout projects in the parks. 489 families adopted fire hydrants.
Make a Difference - Volunteer!	<ul style="list-style-type: none"> 572 individuals made initial contact with the Volunteer Services office. 146 applications were received. 96 potential candidates were interviewed for regular or short-term positions. Nearly 300 individuals coordinated Night to Unite events.
Top 5 Ways Volunteers Heard About Us	<ul style="list-style-type: none"> City staff/volunteer Club Y.E.S. – Youth Extending Service at Wayzata High School City website Family member Park & Recreation Activities Guide
Why Volunteer?	<ul style="list-style-type: none"> "To get involved with the community. I just moved here." "It's nice to give back." "It keeps me young." "I enjoy working with people and keeping our community safe and happy." "I have more time available for volunteering now." "I would like to gain skills and experience." "I love Plymouth!"